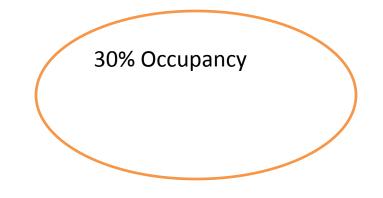


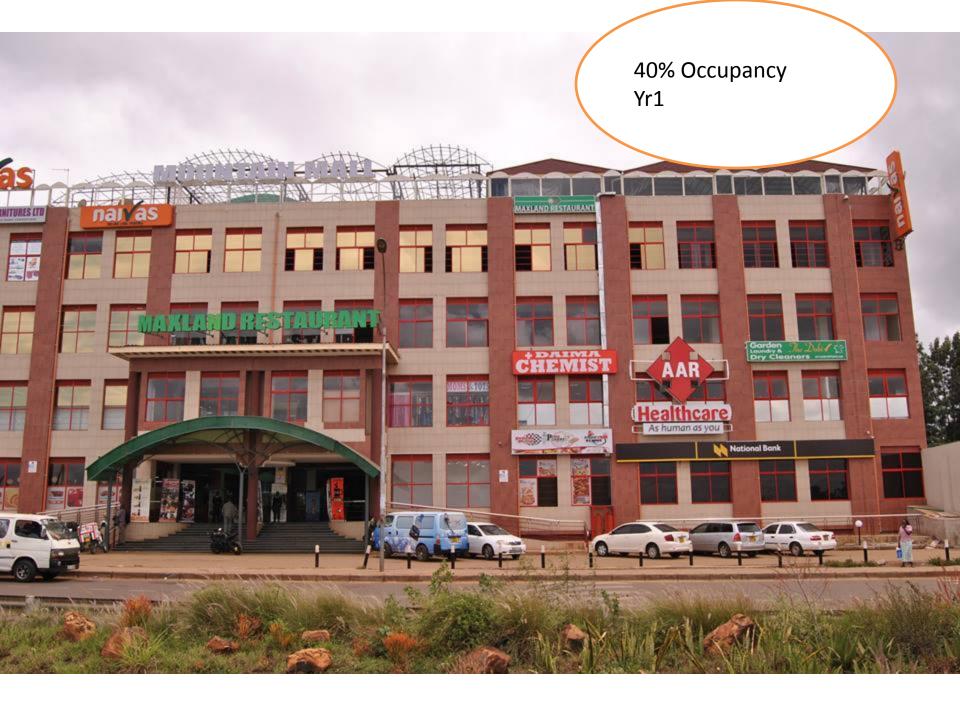
#### Retail Space is More than Available!

- Most new malls are struggling to fill shops
  - High Rental apart from the Anchor Tenants
  - Introduction of Dollar Rates Contracts
  - Way to Big Malls for small catchment zones
  - Wrong Location
  - Seriously Low Off Peak Hours
  - Repetitive and Monotonous Retail stores









#### Who is Growing More?

- Main Retailers new shop opening Q1 till to date trail tier 2 supermarkets
- Traditional General Trade especially wholesalers becoming aggressive and growing more e.g. mulleys, Khetias etc
- New Formats are picking up especially Express Stores
- More growth in non-mall set up





Samsung Electronics East Africa marketing manager, consumer products, Ronald Arao (seated) demonstrates how the new Samsung 85" ultra high definition HD TV at Mayfair Suits in Nairobi last month. The television set costs Sh3.7 million. Photo/Diana Ngila Nation Media Group



PHENOMENAL GROWTH OF LIFESTYLE ITEMS (naivas data)

- In 2013 the electronics category grew by 86% Vs.
  2012 the Furniture category grew by 74%
- In 2014 the electronics category grew by 64% Vs.
   2013 the Furniture category grew by 47%
- The first two quarters of 2015 the Electronics category is at 66% and Furniture is at 42% quarter on quarter Vs. 2014.

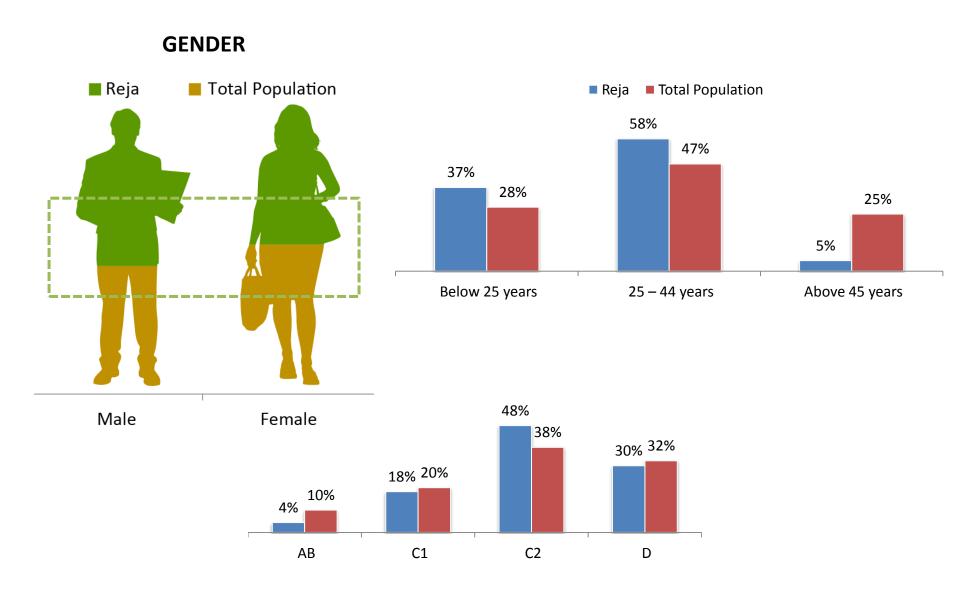
#### Case Study - Diapers



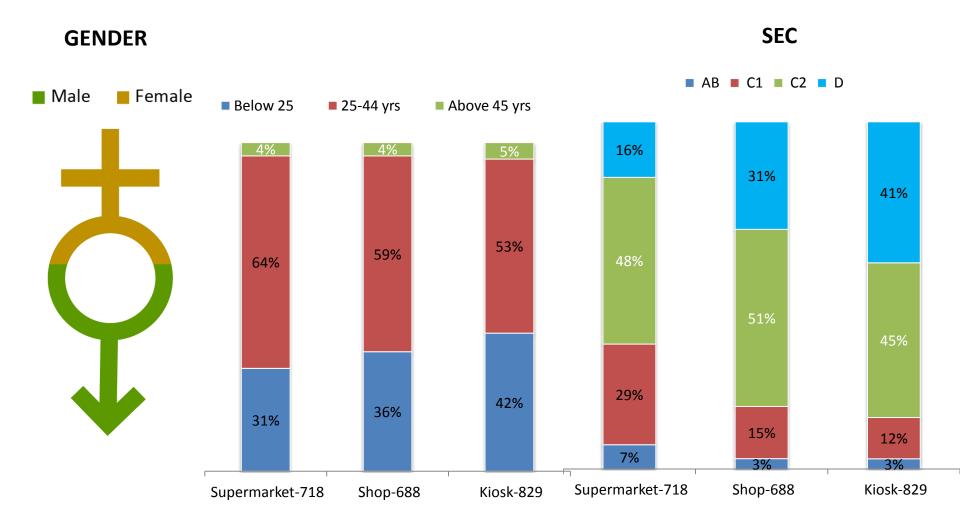
- Diaper penetration in Kenya is up from 9% to than 13%.
  - For every 10 Babies 1 uses a diaper per night
- Tier two and cheap imports make for more than 45% of the

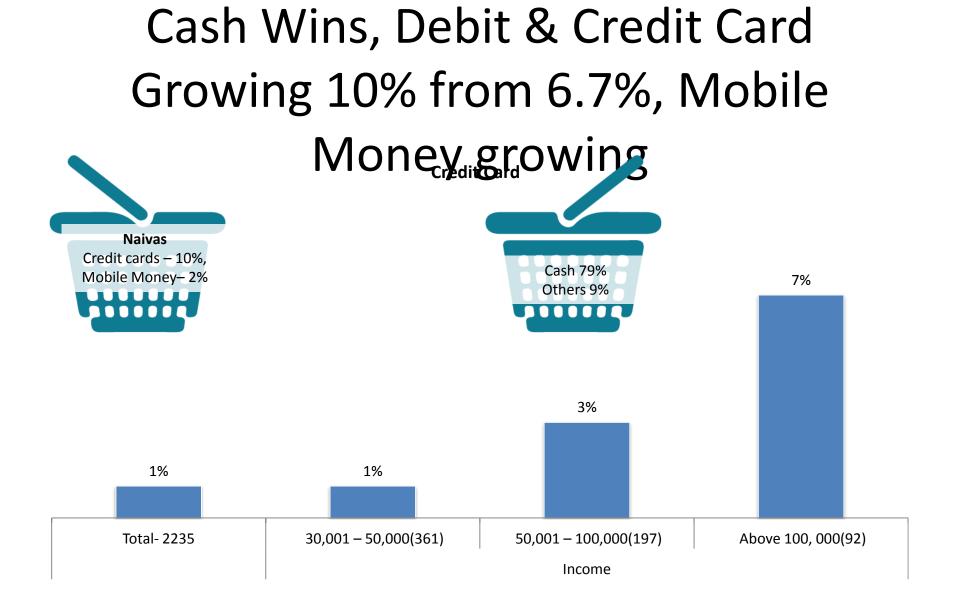
AP/AOL

## Males shop as much as female; rich people poor shoppers

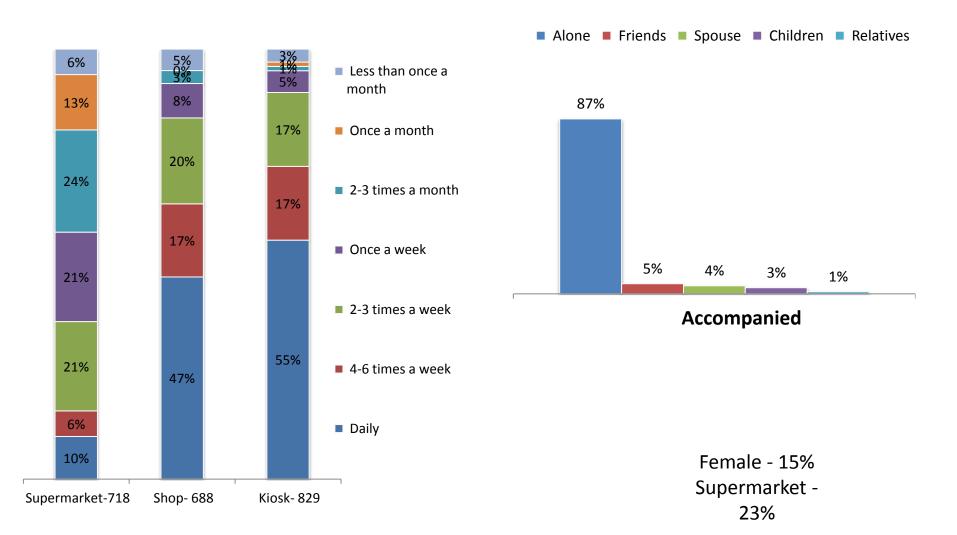


## Younger higher kiosk usage; richer higher supermarket usage



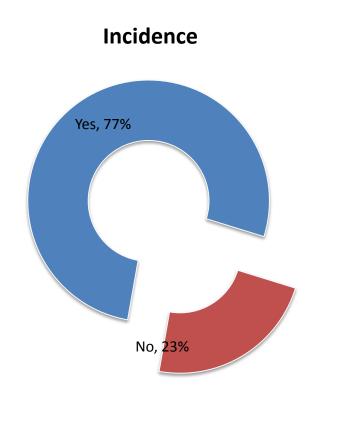


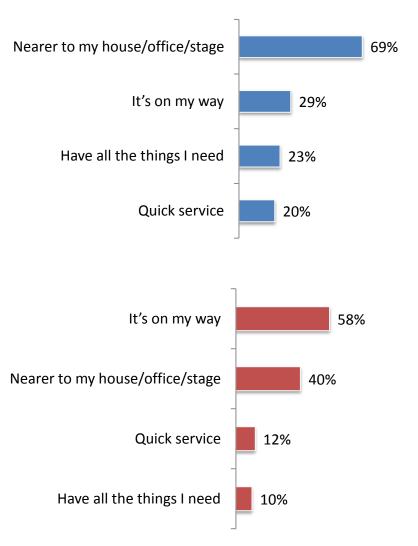
## Kiosks for everyday needs; supermarket for occasional treats





# Service the next competitive battlefront





#### 81%

**Outlet loyalty** Supermarkets

### No matter the economic class customers shop across for common brands

|                | SUPERMARKET | SHOP | KIOSK |
|----------------|-------------|------|-------|
| PRODUCT BOUGHT |             | SKEW |       |
| Sugar          |             |      |       |
| Bread          |             |      |       |
| Milk           |             |      |       |
| Maize flour    |             |      |       |
| Air time       |             |      |       |
| Bar soap       |             |      |       |
| Rice           |             |      |       |
| Detergent      |             |      |       |
| Cooking oil    |             |      |       |
| Food additives |             |      |       |
| Tissue paper   |             |      |       |
| Soda           |             |      |       |
| Juice          |             |      |       |
| Baking flour   |             |      |       |
| Tooth paste    |             |      |       |
| Lotion         |             |      |       |
| Confectionery  |             |      |       |
| Tea leaves     |             |      |       |
| Bathing soap   |             |      |       |
| Cooking fat    |             |      |       |

#### rival online markets – Jumia seems to be eating electronics market share

